Beginning July 1, 2023, the Washita Valley Bank will implement new procedures for the debit card reprinting program. If your card has a fraudulent charge, you will receive a new card either through an inhouse print or through the mail from TransFund. After the first initial fraudulent case, the Bank may begin charging \$5.00 for additional reprints of a compromised card. If there is a pattern of habitual disputes, the Bank could suspend the card on the account for up to 12 months.

If your card is lost/stolen or no longer works due to damage, the Bank could charge \$5.00 for each reprint of the card, either in-house or through the mail from TransFund. For more information on this debit card policy, please contact:

Joyce Bellamy or Margarite Marshall

405-643-2305